TPO

Tigercat Publications Online

User Manual

Tigercat®

Introduction

Tigercat has introduced a new online parts catalog and ordering system called Tigercat Publications Online **(TPO)**. The layout of TPO is similar the previous online parts system with the machine types and models being listed in the main tree.

TPO has many features that will assist Dealers in finding the correct parts for specific machines by serial number, as well as an improved parts and "where used" lookup.

The shopping cart feature will allow dealers to send orders directly to the Tigercat parts department, or email themselves a .csv file which can be imported to an in-house system.
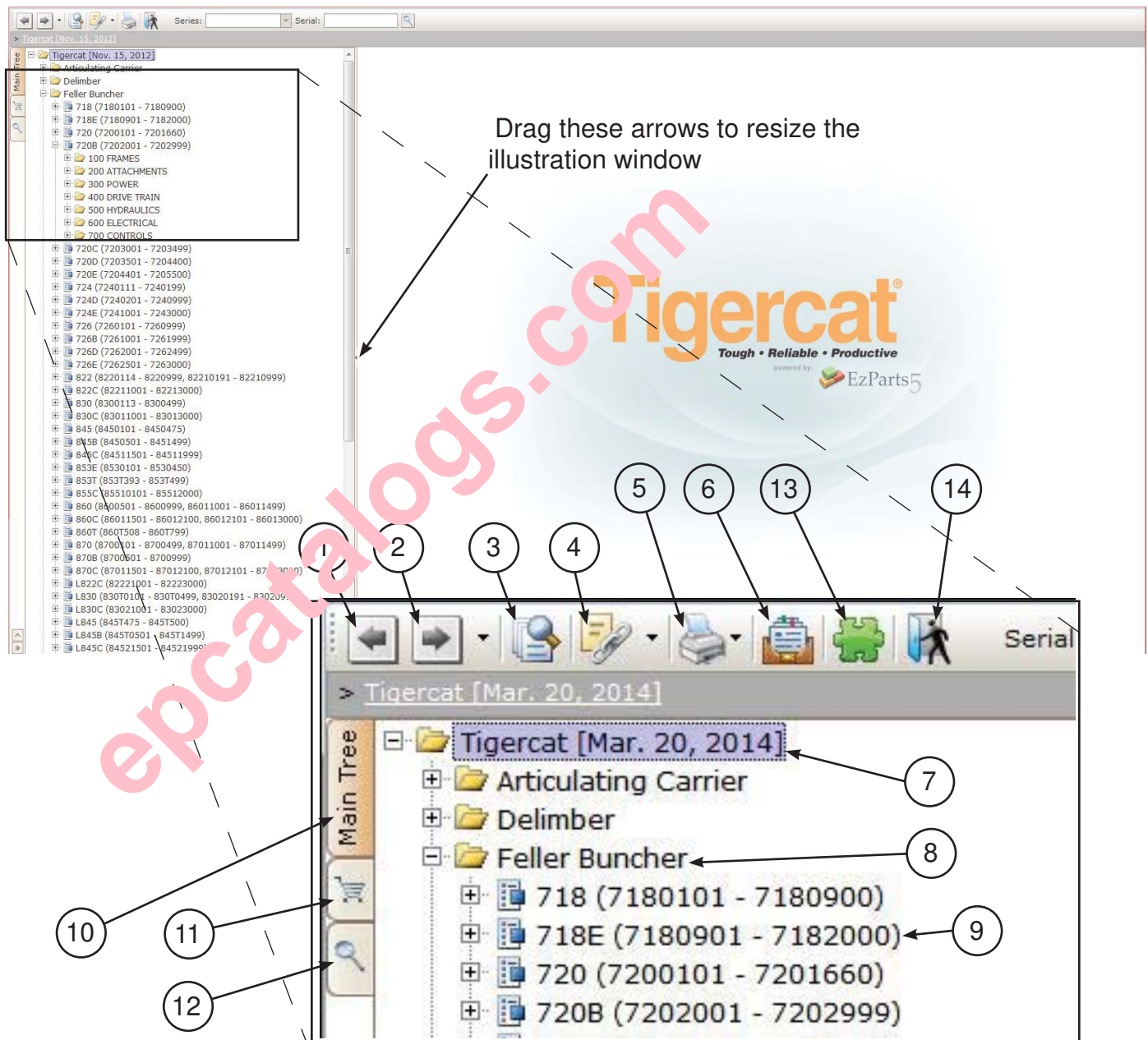
TPO Login

When TPO is released to Tigercat dealers, a link will be found on the Technical Publications page on dealer.tigercat.com. When you log into the dealer website, your login information will be transferred to the TPO server, therefore allowing you to see prices applicable to your region. If for some reason TPO asks you for a separate login and password, please contact Tigercat TPO Support. tposupport@tigercat.com.

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TPO Main Screen

When TPO opens, you will see the MAIN TREE on the left side of the screen and the PARTS PAGE WINDOW on the right.

The diagram below shows the function of the icons that are shown on the main screen.
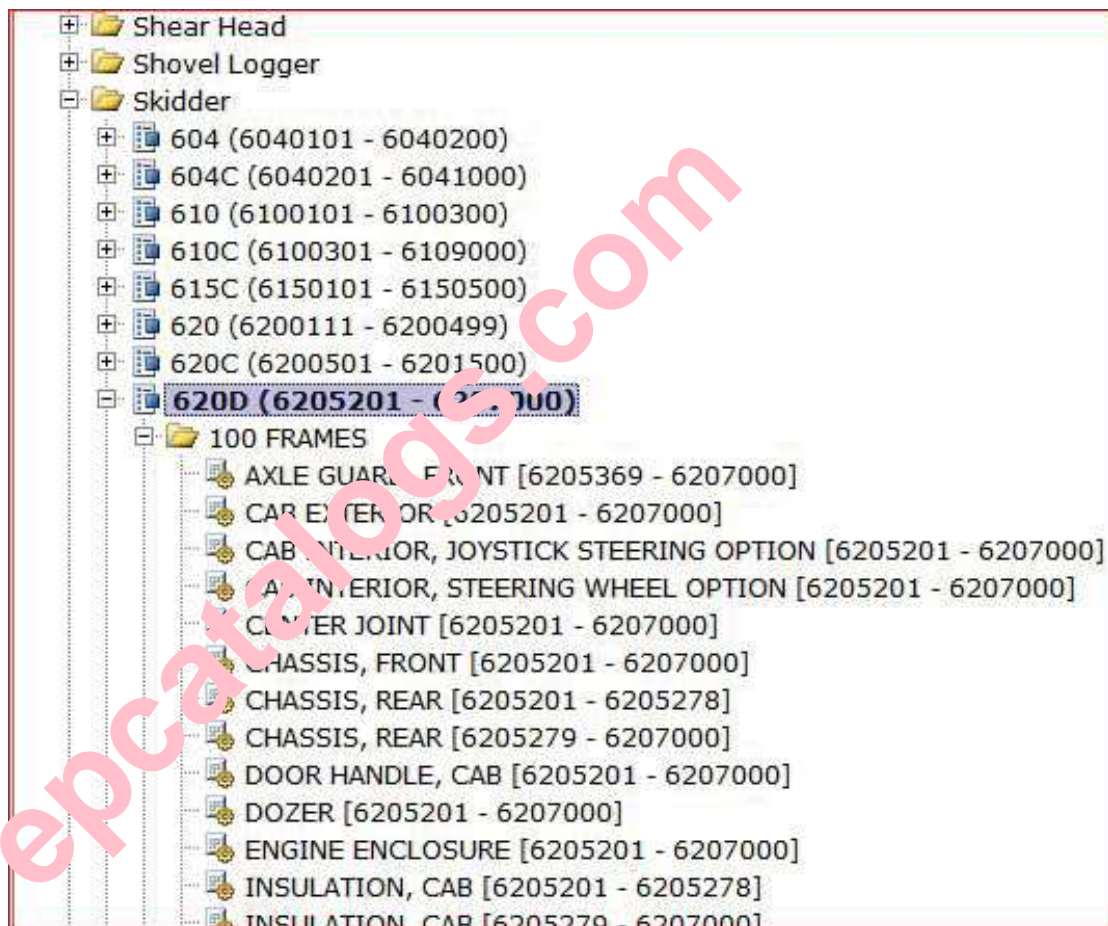

Drag these arrows to resize the illustration window

1	BACK	8	VEHICLE NAME
2	FORWARD	9	MACHINE MODEL
3	SEARCH	10	MAIN TREE TAB
4	BOOKMARKS	11	SHOPPING CART TAB
5	PRINT	12	SEARCH TAB
6	RECENT TASKS	13	SOFTWARE ADD-ONS
7	LAST UPDATE	14	LOGOUT

Navigating the Main Tree

On the left side of the screen is the MAIN TREE where all of the Tigercat machine vehicle categories are listed. Either double clicking the vehicle name, or clicking on the + beside the vehicle name will drop down a list of models within that category.

You can then navigate through the models, sections and pages by either double clicking, or clicking on the + sign. The sections 100 to 700 are laid out the same as they were in the previous online parts catalogs

Pages are listed in alphabetical order with the serial number for the page shown to the right of the page title.

To start browsing for another vehicle or model, you can right click in the Main Tree window, and select **Collapse All**. This will collapse the tree back to the revision date and you can start over.

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